

Title : Difficulty with Bluetooth® Pairing 2009-2011 Saab 9-3

Vehicles: 2009-2011 SAAB 9-3

Condition/Concern

Customers may not be able to pair their Bluetooth® enabled devices in their 2009-2011 SAAB 9-3 equipped with OnStar because the pairing process in the Owners Infotainment Manual instructions are incorrect. The Keyword "OnStar" should be spoken in place of the keyword "Phone" as indicated in instruction #1 under the Pair a new phone section. The remaining instructions in the Infotainment Manual are correct.

Recommendation/Instructions:

To pair your bluetooth enabled device follow these simple instructions.

1. Enable Bluetooth on your handheld device.
2. Turn vehicle on.
3. Press and hold the Push to talk button on the steering wheel for two seconds.



4. Your system will respond with a tone.
5. Clearly say "OnStar"
6. Your system will respond with a "Ready" message followed by a tone.
7. Clearly say "Bluetooth"
8. Your system will respond with a "Bluetooth ready" message followed by a tone.
9. Clearly say "Pair"
10. Your system will respond with instructions and a 4-digit PIN; you will need to enter the PIN on your phone.

For More Information Contact

tac.us@hedinpartslogistics.com

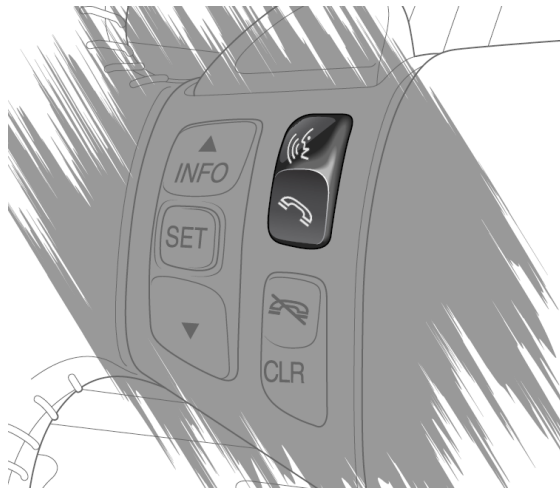
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Printable Customer version Bluetooth Pairing Saab 9-3 2009-11.

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